

*Delegata*<sup>®</sup>

SOLUTIONS WITHOUT BORDERS

# Enterprise Quality Assurance Framework (EQAF)

Partnering with clients to deliver targeted results, Delegata and DOJ received the GTC “Best Solutions” Award for APPS.

## The Challenge

The California Department of Justice (DOJ) Hawkins Data Center (HDC) provides mission-critical services to DOJ and over 800 criminal justice agencies. Information technology enhancement projects have a very large impact on operations, customer service, and DOJ’s ability to carry out its mission to support law enforcement including officers on the street. Systems development needed to become standardized to mitigate risks and increase effectiveness. The challenges DOJ was facing included:

- Configuration management lacked standards and integrity
- Control methods varied project to project
- Version control was lacking
- Testing was inconsistent
- Reduction in liability from missing or lost files
- Release management lacked promotion control to environments



## The Solution

DOJ partnered with Delegata to develop the Enterprise Quality Assurance Framework (EQAF). EQAF enables development teams to reliably deliver products with higher quality into a controlled infrastructure environment. By providing a consistent Configuration Management, Version Control, Release Management and Build Management system, with tools and procedures across development projects and production applications, EQAF helps DOJ to successfully manage projects and applications into production.

## The Benefits

EQAF provides the integrity, consistency and repeatability to support projects - minimizing project risk and costs. Benefits include:

- Improved management awareness and control over the software development activities
- Application development predictability and integrity
- Return on investment by reducing rework and shortening development cycles
- Reduced unplanned/emergency migrations and releases
- Higher software reuse for future versions and other projects

DOJ's partnership with Delegata enabled a collaborative environment which fostered project success. EQAF provides a repeatable, consistent method of controlling and releasing code that will save individual projects time and realize cost savings across the board. Delegata's Insourcing concept insured thorough transfer of knowledge and ownership so that new processes and systems are effectively integrated and managed by the DOJ team.

**Delegata and DOJ received the 2009 Best Solutions Award at the Government Technology Conference (GTC) for the Enterprise Quality Assurance Framework.**

## About Us

Delegata is a premier consulting and systems integration firm specializing in eBusiness Solutions, Project Management, Application Development, Process Alignment, Technology Migration, Planning and Analysis. Our customer-centric solutions establish the architectural frameworks that support seamless transitions from existing to new technologies while leveraging current investments. Utilizing strong industry acumen and our configurable Diamond® Methodology, Delegata begins with client business objectives, aligns technology components, and delivers tightly integrated total solutions tailored to our clients' unique environments.

## Contact Us

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