



Project Management

SOLUTIONS WITHOUT BORDERS

Delegata provides Project Management support for mission-critical projects.

Overview

The California Department of Health Services (DHS) Genetic Disease Branch's (GDB) newborn genetic and congenital disorder screening program performs nearly a million annual tests. The screening programs use computer-based analytical tests and patient information to determine the risk that a fetus or newborn will suffer a particular disease. Time is of the essence for these screening programs since treatment of affected newborns must begin immediately. GDB asked Delegata to provide Project Management support for this mission-critical project to deploy a more automated replacement system.

The Challenge

GDB's existing data processing system no longer provided the efficiency and flexibility to meet expanding needs. Delegata was asked to contribute project management and oversight to the new, critical replacement initiative, named the Screening Information System (SIS). The challenge: coordinate development activities for a highly experienced system integration vendor and deliver the system's benefits on schedule and within budget. DHS executives also wanted to ensure that this highly visible IT initiative would be a "textbook" example of how large scale IT projects should be properly executed.

The Solution

Incorporating Delegata's Diamond© Methodology, Delegata worked closely with DHS management and their integration vendor to establish a project management solution that was open, flexible and extendable. Delegata managed this GDB mission-critical software development project utilizing PMBOK, IEEE and SEI standards combined with DHS PMO and Department of Finance (DOF) process and reporting standards. This approach resulted in highly integrated Change Management, Configuration Control, and Risk Management processes uniquely customized for the needs of the SIS project team and management. Utilizing Delegata's Diamond IT Project Oversight Framework Assessment Tool, we significantly enhanced DHS' PMO ability to rapidly comply with DOF's new reporting process, with emphasis on Risk Management.

The Benefits

DHS now has extensive PMO documents and fully compliant best practice processes that meet DOF requirements and offer customizable projects. Delegata developed industry and DHS-standard project planning documents, organized the core project team and set the stage for vendor and state technologists to implement the SIS system. Multiple project "kick-offs" were scheduled for executive, program, and data center stakeholders to further ensure that all participants shared open lines of communication. Additionally, we integrated existing DHS PMO risk planning processes to include DOF's new Information Technology Project Oversight Framework.

About Us

Delegata is a premier consulting and systems integration firm specializing in eBusiness Solutions, Project Management, Application Development, Process Alignment, Technology Migration, Planning and Analysis. Our customer-centric solutions establish the architectural frameworks that support seamless transitions from existing to new technologies while leveraging current investments. Utilizing strong industry acumen and our configurable Diamond® Methodology, Delegata begins with client business objectives, aligns technology components, and delivers tightly integrated total solutions tailored to our clients' unique environments.

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